CITY OF TAFT

APPLICATION FOR SERVICES

ACCT.#	DATE:		NAME: (PRINT)		SPOU	SE'S NAME:
DATE TO BE WORKED:	***************************************		SERVICE ADDRESS:	!	•	ZIP:
METER NO.	READING:		MAILING ADDRESS:			PHONE#:
GARBAGE:	SEWER:	DEPOSIT:	PREVIOUS ADDRESS:	7		
ORDER TAKEN BY:	ORDER WORKED BY:	DATE:	TO NOTIFY IN CASE OF EME	RGENCY:	. [6]	PHONE#:
ORDER TAKEN BY PHONE:	IN PERSON:	d .	EMPLOYED BY:	deares de la constante de la cons		PHONE#:
DESCRIPTION OF PROPERTY:			SPOUSE EMPLOYED BY:			
FINAL BILL FORWARDING AD	DRESS:	,	PROPERTY OWNER:	RENTER:		ADDRESS:
WILL KEEP THIS CONFIDEN	TIAL:		IDENTIFICATION: D.L OR SO	CIAL SECURITY	9	
OTHER REMARKS:	ä		NEW DEPOSIT:	DEPOSIT TR	FD	CHECKED FOR OLD BILL:
			EVER USED CITY SERVICES:	YES	NO	IF YES-WHERE:
IUMBER OF TRASH CARTS	REQUESTING?INITIA	ALS	NUMBER OF BATHROOMS:		NUM	BER OF HOUSES METER SERVES:

CITY OF TAFT PUBLIC UTILITIES APPLICATION FOR SERVICE

The applicant whose signature appears hereon applies to the CITY OF TAFT, PUBLIC UTILITIES DEPART-MENT, for the service, or services indicated, to be supplied at the address herein described, and, upon, request, at any other local address to which he may move.

The applicant agrees to pay for said services as bills are rendered therefore in accordance with the rates, rules and regulations as provided in the CITY OF TAFT or by CITY ORDINANCES, or by the terms and conditions as set forth by the CITY MANAGER, and/or CITY COUNCIL a copy of which may be obtained from the CITY HALL, and is on file with the CITY SECRETARY, as now existing or as may hereafter be enacted and in effect at the time of delivery.

The applicant further agrees to release and discharge said CITY OF TAFT from any liability for damages suffered (1) by reason of water, sewer, and garbage service furnished to the premises, or (2) by reason of interruption, discontinuance of disconnection of service hereunder from any cause other than negligence by the CITY OF TAFT, or (3) by reason of the condition, maintenance, location, or existence of any of the facilities, fixtures, or systems located on or adjoining the property supplied, and by which such services are furnished of delivered.

The applicant acknowledges that he is the owner or person entitled to possession of the premises, legally liable for payment for services.

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Date	9		Signature of Customer	



WATER SERVICE AGREEMENT

I. <u>PURPOSE</u>

The City of Taft is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions, which are in place to provide this protection. The City of Taft enforces these restrictions to ensure the public health and welfare of its customers. Each customer must sign this agreement before the City of Taft will begin service. In addition, when service to an existing connection has been suspended or terminated, the City of Taft will not re-establish service unless it has a signed copy of this Agreement.

II. PLUMBING RESTICTIONS

The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of a contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate prevention device.
- B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection, which allows water to be returned to the public drinking water supply, is permitted.
- D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
- E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair or plumbing at any connection, which provides water for human use.

III. SERVICE AGREEMENT

The following are the terms o	f the Service Agreement between the City of Tatt and	
(print name(s))		, the customer(s) at
(address)	, Taft, Texas 78390.	

- A. City of Taft will maintain a copy of this Agreement as long as the customer and/or the premises are connected to the City's water system.
- B. The customer shall allow his/her property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the City of Taft or its designated agent prior to initiating service and periodically thereafter. The inspection shall be conducted during the City of Taft's normal business hours.

- C. The City of Taft shall notify the Customer in writing of any cross-connections or other undesirable plumbing practice, which shall be conducted during the City of Taft's normal business hours.
- D. The customer shall immediately correct any undesirable plumbing practice on his/her premises.
- E. The Customer shall, at his/her expense, properly install, test, and maintain any backflow prevention device required by the City of Taft. Copies of all testing and maintenance records shall be provided to the City of Taft.

IV. <u>ENFORCEMENT</u>

If the Customer fails to comply with the terms of the Service Agreement, the City of Taft shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this Agreement shall be billed to the Customer. If said expenses are not paid at the time of billing, said service shall be terminated.

City of Taft Hours of Operation Monday - Friday 8:00 a.m. -4:30 p.m.

Online payments can be made at www.cityoftaft.us
Scroll down to click on taftpayments.com

You will need your account number with dashes to process payments online. (ex. 01-2345-78)

Important Dates to Remember:

Resident Signature

- 1. Water bills are mailed out on the 1st day of the month.
- 2. All water bills are due by the 15th day of the month before 4:30pm to avoid the penalty fee.
- 3. A 20% penalty fee will be added to any outstanding balance on the 15th day of the month at 4:30pm.
- 4. Payments received after 4:30pm on the 25th day of the month are considered late and will be subject for disconnection. A reconnection fee of \$50 will be added to any outstanding balance on the 25th day of the month at 4:30 pm. The fees are as followed:
 - A. \$50.00 reconnect fee if paid during business hours (8:00 am-4:30 pm)
 - B. \$60.00 reconnect fee if paid after business hours (after 4:30 pm)
 - C. \$100.00 reconnect fee if paid during a City holiday.

FAILURE TO RECEIVE A BILL IN NO WAY EXEMPTS A CUSTOMER FROM RESPONSIBILITY

esident Signature	Date

ORDINANCE NO. 1052

SECTION 4

Application for Contract for Service

- 1. Upon approval of the city manager, the utility office staff is authorized to establish procedures to process and accept applications for utility service inside the city limits and the unincorporated area adjacent to the city limits.
- 2. A security deposit in the amount of \$150.00 shall be paid at time of application for all new residential utility applications, in addition to, a connection fee of thirty dollars (\$30.00) for all applications for new service or transfers of service.
- 3. A security deposit for a business applicant shall be required in an amount equal to the average three-month billing of a similar commercial account.

SECTION 5

Security for the Payment and Performance of Other Obligations by Customer

- 1. The city shall require that a security deposit be placed on the account or updated if an account has become delinquent, (ii) if the customer had a delinquent balance on a previous city utility account, or (iii) if the customer tampered with city equipment to receive city utility service. An account will be considered delinquent if disconnection of service for non-payment occurs.
- 2. The amount of the security deposit for a residential account shall be \$200.00 and payable at time of application or transfer. The security deposit for a commercial account shall be the sum of a four (4) month billing and payable at time of application or transfer.
- 3. The city will refund a security deposit, without interest, to a customer, upon the request of the customer, if the following conditions have been satisfied:

• The customer's service was not disconnected during the preceding twelve (12) consecutive

- The customer has not been sent two (2) or more delinquent bills during the previous twelve (12) months.
- The account is not currently in arrears.
- 4. A customer may claim a refund of a deposit owed by the city no later than one (1) year after termination of service to the account to which the deposit applies. Thereafter, such deposit shall become city property.
- 5. The security deposit shall be applied to a delinquent account if the water is disconnected for non-payment and payment is not received by the thirtieth (30) day of the following month. If customer requests discontinuance of service, the security deposit shall be applied to the final bill.

Section 7 Monthly Bills

- 1. Bills for water, sewer and garbage service will be rendered monthly on one bill unless otherwise specified. The term "monthly" for billing purposes shall mean the period between any two (2) consecutive readings of the meters by the city, such readings to be taken as near as practicable every thirty (30) days.
- 2. Monthly bills are due when rendered and are payable on or before the close of business on the 15th day of the month and a 20% late fee will be accessed. Bills not paid by 4:30PM on the **25th** are in default and service shall be discontinued for such default, after notice, in writing, to the customer, such notice to be sent by U.S. mail to the address shown on the customer's application. If the 15th day of the month is on a weekend day or a city holiday on which the city's offices are closed, the due date shall be the next business day.

- 3. Extensions requested prior to cut off will be determined on a case to case basis-proof of the hardship must be presented and the city will keep it on file.
- 4. Upon request, customer will be allowed a hearing with city staff regarding the inability to pay the bill prior to disconnect.
- 5. Failure to receive a bill in no way exempts a customer from payment of bills.
- 10. Customers are prohibited from turning their water off/on except at the customer cut-off. Should a person be found To have committed this offense there is a charge, See schedule of charges on Exhibit A at the end of this ordinance.

SECTION 20

Connection of Service

All conditions of Section 5. contained in this ordinance shall apply prior to reconnection of service if the service has been interrupted by the city at any time.

During business hours (8:00 a.m. to 4:30 p.m.) water service will be turned on within 24 hours after customer requests service, for all new accounts or transfers, if all fees are paid. If services have been disconnected for non-payment, service will be restored if all service charges and fees are paid prior to 3:00 in the afternoon. If payment is received after 3:00 p.m., service will be restored the next business day.

SECTION 21

Rules, Regulations and Fees for Plumbing Permits, Inspections and Taps

Customer side fees. In the event the city responds to a customer complaint and the problem is identified to be on the customer's side, beyond the city's tap or meter, the customer will be charged a fee of \$30.00 on next month's utility billing if such city response is during business hours, \$40.00 if after business hours or weekend and \$50.00 if on a city holiday. If the problem is on the city's side of the tap, or meter, the city will make the repair at no cost to the customer. Prior to beginning any work to determine the cause of the problem, the customer will be notified of the possibility of this fee and will be asked to sign an agreement acknowledging and accepting the cost fee.

SECTION 31 Effective Date

This ordinance shall take effect and be in force upon the date of its adoption.

PASSED, APPROVED, and ADOPTED this, 11th day of February, 2020.

The City of Taft, TEXAS

Mayor Pedro Lopez

ATTEST:

ennifer Pineda, City Secretary

ORDINANCE NO. 770

AN ORDINANCE ADOPTING A POLICY THAT PROVIDES FOR THE CONFIDENTIALITY OF SOCIAL SECURITY NUMBERS.

BE IT ORDAINED by the City Council of the City of Taft, Texas, that:

1. In accordance with HB1130, effective September 1, 2005, the City of Taft adopts the following Privacy Policy related to the Confidentiality of Social Security Numbers as outlined in the attached "Exhibit A".

PASSED, ADOPTED and APPROVED this the 11th day of October, 2005.

CITY OF TAFT:

ATTEST:

EXHIBIT A

It is the policy of City to protect the confidential nature of social security numbers disclosed to the City in connection with the provisions of city services.

Disclosure of a SSN is requested from an individual in connection with providing city services. Although a SSN, is not required in order to establish or obtain city services, if an individual fails to provide a SSN, the City will require a deposit in lieu of disclosure. Further disclosure of an individual's SSN is governed by the Public Information Act (Chapter 552 of the Texas Government Code) and other applicable law.

A SSN is used only as necessary in connection with providing city services, including, but not limited to: (1) As a means of identifying an individual; (2) for internal verification or administrative purposes; (3) to perform a credit check; and (4) for debt collection purposes.

The City restricts access to a SSN to those city employees who need access in order to perform a specific job.

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Stage 2 Water Restrictions Frequently Asked Questions

What are the Year-Round restrictions?

- 1) No sprinkler irrigation between 10 am and 6 pm.
- 2) No person shall allow water to run off a property into streets
- 3) No person shall allow water to flow constantly through a tap, hydrant, or valve;
- 4) Defective plumbing resulting in water loss or leaks must be repaired,
- 5) No person shall use any non-recycling decorative water fountain
- Irrigation heads or sprinklers are not permitted to spray directly on paved surfaces, such as driveways or sidewalks in public right-ofways.
- An irrigation system cannot operate at water pressures higher than recommended, causing heads to mist, or to operate with broken heads.

What are the mandatory restrictions in Stage 2?

- 1) <u>Sprinkler Irrigation</u> Limited to ONE DAY PER WEEK. The designated watering day is on the customer's garbage pickup day.
- 2) <u>Hand-held and drip irrigation</u> Allowed any time, any day with a hand-held bucket, hand-held hose, or drip irrigation system equipped with a positive shutoff nozzle(includes soaker hoses).
- 3) <u>Car washing</u> Limited to designated watering day, except at a commercial car wash. Car washing at home shall be done with a hand-held bucket or a handheld hose equipped with a positive shutoff nozzle for quick rinses.
- 4) <u>Decorative Ponds. Fountains and Waterfalls</u> All residential fountains and indoor commercial fountains are permitted to operate. Outdoor commercial fountains can operate but must have a variance permit.
- 5) <u>Water Use from Hydrants</u> Permitted for construction purposes (i.e. dust control) with special permit. Water is also permitted for firefighting and purposes necessary to maintain public health, safety, and welfare (i.e, flushing dead-end mains).
- **Foundations** The use of water to maintain the integrity of building foundations is permitted on any day at any time only by use of hand-held or drip hose.
- 7) Filling Pools Limited to designated watering day.
- 8) Washing buildings sidewalks, etc. Prohibited, except for business purposes or if in interest of public health and safety. (PERMIT REQUIRED)

In addition, the City Manager may implement additional water conservation restrictions should there be a need.

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Taft Garbage, Bulk and Brush Schedule

SOUTH side residents- every TUESDAY

NORTH side residents- every THURSDAY

Trash carts must be set no later than 7 AM with CLOSED lid facing the street.

Any carts that are STUFFED with an OPEN LID, facing the WRONG WAY or NOT SET OUT in time WILL NOT be serviced.

Brush can be taken to the waste water plant off County Road 3561.

It is open Monday-Friday 8 am - 4 pm. Closed from 12-1 pm for lunch. Weather permitting.

Please stop by City Hall- 501 Green with loaded brush for a brush pass before heading out to site.

The Collection station at 501 Industrial is open every Tuesday from 1 pm to 4:30 pm and first Saturday from 9 am to 1 pm.

Please come by City Hall on Tuesday with your loaded truck bed or trailer so it can be measured and fee charged (if necessary). Saturday drop offs will be measured and fee charged (if necessary) at collection station.

2020 Brush and Bulk Pick-Up Dates

DEVILBLISS
FIELD
GREGORY
LAGUNA
NEW RINCON
OAK
RETAMA
REYNOLDS
RINCON
ROUTE 2
SAN PATRICIO

COLLEGE COTTAGE DARBY FETICK GREEN HARDING HOOVER
DARBY FETICK GREEN HARDING HOOVER
FETICK GREEN HARDING HOOVER
GREEN HARDING HOOVER
HARDING HOOVER
HOOVER
INDUSTRIAL
KIRKPATRICK
MATHIS
MCINTYRE
PACKING HOUSE
PARK
PORTER
TUTT
VICTORIA

ASH
AVENUE B
AVENUE C
AZUL ST
BLANCO ST
E ELM
E ESCOBEDO
E PECAN
E VERBINA
FIRST STREET
PEACH STREET
RAILROAD
RUBIO ST
SECOND STREET
THIRD STREET
TOLAND
VERDE ST
WALNUT

op Dates	
ABAZOLA	LA PALOMA
ALENDE	LA REYNA
ALGODON	LERDO
BONITA	LOPEZ
BRAVO	MARY
CALLE	MEXICO
COMPRESS	ORIENTE
DAVIS	W ELM
DOLORES	W ESCOBEDO
HIDALGO	W VÉRBINA
HWY 181	W. PECAN
JUAREZ	WILBURN

FIRST WEEK OF EVERY MONTH SECOND WEEK OF
EVERY MONTH

THIRD WEEK OF EVERY MONTH FOURTH WEEK
OF EVERY MONTH

Bulk and Brush items can be placed at the curb UP TO 72 hours (Friday) prior to scheduled start of pick up week.

Bulk and brush must be in separate piles. Piles must not exceed more than 6'x6'.

Construction debris, Concrete and Tires WILL NOT be picked up; it will be the RESIDENTS' responsibility to dispose of.

Bulk items will be serviced by ABSOLUTE WASTE SERVICE, INC.

Brush will be serviced by THE CITY OF TAFT - PUBLIC WORKS DEPARTMENT.